

Nidhila R S

Technical Support Executive

Expertise in troubleshooting, system support and user issue resolution

rsnidhi08@gmail.com

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Sreethilakam (H), Kuppady (P.O), Sulthan Bathery, Sulthan Bathery, India

WORK EXPERIENCE

Technical support executive

Sutherland Global Services

09/2008 - 01/2009

Kakkanad, cochin, kerala, India

Achievements/Tasks

- Activity coordinator
- Head of conducting floor activities
- Troubleshooting
- System Support
- User Issue Resolution

Lecturer

Don Bosco College

06/2010 - 03/2011

Sulthan Bathery, Wayanad, Kerala, India

Achievements/Tasks

- Staff coordinator
- Handling subjects for MSc Computer Science
- Head of conduct of college activities

EDUCATION

Engineering in Computer science

M.E.S college of engineering

08/2004 - 07/2008

Kuttippuram, Kerala, India

SKILLS

Problem Solving

Adaptability

C++

Public Speaking

M S office

Leadership

PERSONAL PROJECTS

Videoconferencing with chat and file sharing
(01/2008 - 03/2008)

- Real-time chat using web sockets
- File sharing using the call
- Calendar Integration

ACHIEVEMENTS

Staff Coordinator

Head of conducting college activities

LANGUAGES

English

Full Professional Proficiency

Hindi

Professional Working Proficiency

Malayalam

Native or Bilingual Proficiency

INTEREST

Gardening

Listening to podcasts

Music

Movies